



## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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The United States Postal Service (USPS) began changing first class mail delivery timeframes in October. This change may result in mailed statements, new or replacement cards and payments you mail taking longer to arrive. For fast and easy access to your account information and to schedule payments 24/7 for your Bank of America credit card and loan accounts, use our Mobile Banking app and Online Banking digital solutions.

Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

**Deposits and other credits**

Date	Description	Amount
12/21/21	PAYPAL DES:TRANSFER ID:1017516695324 INDN:HOUSTON AREA SERVICE C CO ID:PAYPALSD11 PPD	447.99
12/22/21	Square Inc DES:* Cash App ID:T200432084233 INDN:Houston Area Service C CO ID:8800429876 CCD	200.00
12/24/21	Temporary Credit Adjustment on 12/24/21	73.13
12/31/21	PAYPAL DES:TRANSFER ID:1017678242164 INDN:HOUSTON AREA SERVICE C CO ID:PAYPALSD11 PPD	181.13

**Total deposits and other credits** **\$902.25**

**Withdrawals and other debits**

Date	Description	Amount
12/02/21	FreedomVoice DES:8004771477 ID:036-0080315160 INDN:Colin Pritchard CO ID:1002005372 PPD	-30.06
12/03/21	Public Storage I DES:RENTAL ID:000000036927060 INDN:HOUSTON AREA SERVICE C CO ID:4953551121 PPD	-68.00

**Card account # XXXX XXXX XXXX 7726**

12/01/21	CHECKCARD 1130 ZOOM.US 888-799-9 SAN JOSE CA 82305091334000015169002 RECURRING CKCD 4814 XXXXXXXXXXXXX7726 XXXX XXXX XXXX 7726	-15.98
12/09/21	CHECKCARD 1208 AMZN MKTP US*BB5J AMZN.COM/BILLWA 55310201342083351452624 CKCD 5942 XXXXXXXXXXXXX7726 XXXX XXXX XXXX 7726	-73.13

**Subtotal for card account # XXXX XXXX XXXX 7726** **-\$89.11**


**Card account # XXXX XXXX XXXX 8785**

12/31/21	CHECKCARD 1231 ZOOM.US 888-799-9 SAN JOSE CA 82305091365000011545264 RECURRING CKCD 4814 XXXXXXXXXXXXX8785 XXXX XXXX XXXX 8785	-15.98
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**Subtotal for card account # XXXX XXXX XXXX 8785** **-\$15.98**

**Total withdrawals and other debits** **-\$203.15**

## Introducing security you can see




Our standard protection keeps your finances safe and secure. You can increase your level of protection – and move your security meter higher – by enabling additional features.

- You're using a strong password >
- You've enhanced your mobile app login >

Our new security meter lets you visualize your account security and moves up as you take additional steps to help protect your account.

Visit the Security Center in the Mobile Banking app or Online Banking to see your security level today. To learn more, scan this code or visit [bofa.com/SecurityCenter](https://bofa.com/SecurityCenter).

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SSM-07-21-0033.B | 3647905

## Checks

Date	Check #	Amount
12/09/21	2816	-31.14

Date	Check #	Amount
12/14/21	2817	-220.06

<b>Total checks</b>		<b>-\$251.20</b>
<b>Total # of checks</b>		<b>2</b>

## Daily ledger balances

Date	Balance (\$)
12/01	7,602.04
12/02	7,571.98
12/03	7,503.98

Date	Balance(\$)
12/09	7,399.71
12/14	7,179.65
12/21	7,627.64

Date	Balance (\$)
12/22	7,827.64
12/24	7,900.77
12/31	8,065.92



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